



Heystack Infrastructure and Sub-processors

Updated: 25 March 2026

Scope

This documentation describes Approved Sub-processors as defined in the Heystack Data Processing Addendum (DPA), including entities and third-party cloud tools material to the performance of Professional Services that Process Personal Data.

Capitalized terms used in this documentation are defined in the Heystack's DPA. Heystack may also use other third-party tools not listed here as agreed to by the parties, or tools that do not qualify as Approved Sub-processors (e.g. tools that are entirely on premise or cloud tools that do not process Personal Data).

Entity Name	Entity Type	Entity Country
Google, LLC	Third-party tools, e.g. Google Workspace	United States
Salesforce, Inc.	Third-party tools, e.g. Slack	United States
Monday.com	Third-party tools, e.g. Monday work management	Israel

Customer agrees and acknowledges that Heystack engages a limited number of its personnel via an employer of record and/or via other means of alternative contracting (individual companies or sole entrepreneurship) in the European Economic Area and United Kingdom (collectively the "Remote Personnel"). Heystack shall treat all Remote Personnel in terms of security and privacy of Customer Data (including Personal Data) in the same way as its employees and employ the same effective control over their work regardless of their formal legal status. Heystack considers the Remote Personnel as its personnel under its direct control and not as separate sub-processors. Heystack does not publicly disclose the list of the Remote Personnel and their location to protect their privacy. Upon Customer's request, Heystack shall provide such list subject to the duty of confidentiality. If the Remote Personnel is deemed third-party sub-processors for the purpose of applicable privacy laws, Customer grants general consent for Heystack to use Remote Personnel as sub-processors.